

**Duke, Daphne**

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**Subject:** [External] Docket No. 2021-324-WS

**From:** Rob Ryan <  
**Sent:** Monday, January 24, 2022 4:48 PM  
**To:** PSC\_Contact <[contact@psc.sc.gov](mailto:contact@psc.sc.gov)>  
**Cc:**  
**Subject:** [External] Docket No. 2021-324-WS

Dear PSC,

We are writing this e-mail in protest of the pending Case as noted above effecting the rates for water and sewer service on Kiawah Island.

We find this request completely unjustified and at a rate that is extremely out of step with the current economy. Many residents of Kiawah are retired and living off of a fixed revenue stream, that is not necessarily increasing with inflation or the cost-of-living rates typically found year over year.

These percentages in the rate increase seem very random not based on any real increases of service, infrastructure nor customer service. In fact, the comment of us receiving new meters , while a one-time capital cost, with the efficiencies inherent in those will most definitely save the utility many dollars over time in personnel costs and maintenance of the meters.

We appreciate your takin this protest into consideration when reviewing the case.

Thanks,  
Rob Ryan

Kiawah Island, Sc 29455